



## TOWN OF SOUTHAMPTON

210 College Highway, Suite 7  
Southampton, Massachusetts 01073

Town Administrator

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Sent via e-mail

May 30, 2018

Sean M. Carroll, Deputy General Counsel  
Massachusetts Department of Telecommunications and Cable  
1000 Washington Street, Suite 820  
Boston, MA. 02118-6500

Re: Public Comments Charter Communications D.T.C. 17-5

Dear Deputy General Counsel Carroll,

I am writing on behalf of the town of Southamptton concerning the petition of Charter Communications to adjust the basic tier programming, equipment and installation rates for the communities in Massachusetts served by Charter Communications which are subject to rate regulations, D.T.C. 17-5.

We would urge your Department not to approve this petition of Charter Communications as submitted as there are a number of issues with Charter's level of service in our community. There are still some areas within Town which Charter has not built out to cover and offer their service of internet and television to our residents. There are also complaints concerning the quality of their service and internet speeds provided to our residents and businesses.

Thank you for listening to our concerns.

Sincerely,

Edward J. Gibson  
Town Administrator/Chief Financial Officer

